



WALKIN' PETS

We move pets

Medium Frame
with Optional Full Support Front Wheel Attachment



Oscar

The Proven Leader In Pet Mobility

Thank you for purchasing a Walkin' Wheels® Medium dog wheelchair.
Questions or comments? Call us at:
(888) 253-0777 or email us at: HelpMe@WalkinPets.com

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Quick Start Guide

1. Set up wheelchair length (p.9), height (p.10), and width (p.10)
2. Attach Leg Rings to wheelchair (p.11-12)
3. Put Front Harness on dog (p.13)
4. Put dog in wheelchair:

Now that your dog is wearing the front harness, he/she is ready to get started. The wheelchair should be positioned with extenders on the ground. Get behind the wheelchair, lift back legs up, and place dogs legs into the leg rings. When the legs are through the rings, pull up extenders (side bars). Slide each extender through the D-Ring on the front harness, and clip in place.

Video:

[www.WalkinPets.com/
all-sizes-dog-wheelchair-instructional-videos](http://www.WalkinPets.com/all-sizes-dog-wheelchair-instructional-videos)



5. How to fit dog (adjustments p.15)

Tips for adjusting length and width while dog is in wheelchair:

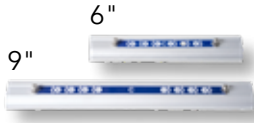
- Rear toe pads just touch ground
- Side extenders do not go past front leg
- Rear width is same as chest width



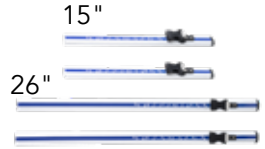
Parts of the Walkin' Wheels® Rear Medium Wheelchair



Aluminum wheelchair frame; Width Connector installed



Width Connectors. The 6" connector is already installed in the frame. Extra 9" connector for wider dogs



Length Extenders. The 15" extenders are installed in the frame. The 26" extenders are used for longer dogs



Knuckle (attached to frame)



Tool kit with Allen wrench and cup screws for noise reduction (use if desired)



Leg Rings for rear support



One Belly Belt for mid-section support (use if needed)



Stirrups to keep feet from dragging (use if needed)



Front Harness with comfort sleeves, fully adjustable



Wheels attached to Struts (one set for each wheelchair) Several sizes shown here.

Teach Your Dog How to Use Walkin' Wheels®

We created the Walkin' Wheels® with the intention that you will adjust the wheelchair, put your pet in it, and in a few moments watch him or her running and playing again. It can happen that way, but it doesn't always. A wheelchair can be an adjustment for an animal. To some, there is a strange device following him or her around making odd noises and getting caught on furniture and doorways. They will adapt to these changes, but need a little time.

We recommend you be calm, quiet, and slow when putting on the wheelchair for the first time. Give your pet lots of stroking and reassurance. Treats help, too! Let the dog get used to the harness before attaching it to the wheelchair. It may take a few minutes or a few hours for your dog to get used to the harnesses.



1. When starting this process we suggest that you use the dog's favorite treats to reward your dog for walking forward. You won't need to keep using these treats every day, just in the beginning of the training process. A hungry dog is a motivated dog! Work with your dog before you have fed them. They will be more eager to pay attention and earn the food reward if they are hungry.
2. Do not immediately put your dog in the wheelchair. Assemble the wheelchair and leave it in an area where your dog can see it, smell it, and touch it.
3. Once the dog is comfortable near the wheelchair, put the front harness on and leave him or her alone for a while. Let the dog get used to the feeling of the straps.
4. When your dog is comfortable, try putting him in the leg ring support system and attach the front harness to the wheelchair. Give him a treat for positive association.
5. After your dog is in the wheelchair, hold the food reward right at his nose level. Feed him several pieces. Then you can move one foot backwards, again holding the food reward in front of you. He should then walk toward you to get the treat. Before you know it, he is walking in his Walkin' Wheels®! Again, give him a treat and positive praise.
6. Work in very short (5-10) minute sessions, several times a day. Give your dog rest periods between each session.

Note: *Keep in control of the dog's movement at first. Keep the dog in a clear area and keep him on a short leash. If the dog does become frightened, then disconnect the harness from the wheelchair and try again later.*

Until your dog gets used to the Walkin' Wheels®, limit the amount of time spent in it. The Walkin' Wheels® is designed to allow your dog to get exercise and physical therapy. Dogs cannot lie down in the wheelchair but will be able to urinate and defecate while in the wheelchair. Start with short periods and increase slowly. Make sure you don't overdo it the first day. After your dog gets used to the wheelchair, he/she can be in it 1 hour at a time. Then you will need to take him/her out to rest. Here is the video to watch on how to put the wheelchair together:

<https://www.handicappedpets.com/%20medium-dog-wheelchair-instructional-videos/>



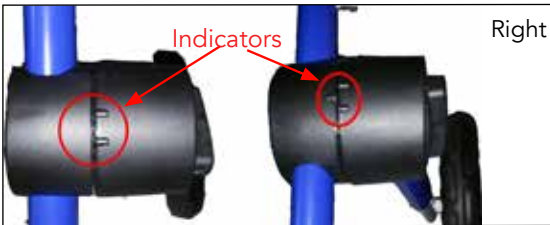
Setting up the Dog Wheelchair

Adjusting the Knuckle

The frame is shipped flat. Take out of box with sticker saying "THIS SIDE UP" showing. Set the legs perpendicular to the frame by turning the dial caps counter-clockwise to loosen the knuckle assembly. Don't remove the dial caps. Move the leg to the correct position using the raised indicators as your guide. The inside indicator should be in the center of the two outside indicators as shown in the photo below. Once the leg is in the correct position, tighten the dial cap by turning clockwise. Reverse this when you want to fold flat for easy storage or transport.



Correct
Straight
Leg Position



If only two raised indicator marks are visible, this means the wheelchair is upside down. Flip the leg 180 degrees.



For active dogs, you can angle the wheels back a notch (see photo).



Don't angle the wheels too far back as it will put too much pressure on their shoulders.

Angle the leg

Normally, the wheels are set straight up and down as shown on the black dog. Setting the wheels back slightly, like the tan and white dog, will offer a bit more stability for stronger, more active dogs, or dogs who are shifting their weight back toward their hindquarters.



Use Push Buttons to Adjust Length, Width, and Height.



The Push Buttons are an easy way to adjust the length, width, and height of the Walkin' Wheels® dog wheelchair. Use a pen or the Allen key to push the Push Button when it is inside the knuckle to make adjustments.

Adjusting the Length

Note: If you have the Front Wheel Attachment, remove the extenders and skip to p.18.



The extenders are for length adjustments. The kit comes with one set. To adjust the extenders, depress the snap button and move to desired length.

Is the Length Correct?

The end of the extenders (black cap) should be positioned at the center of the dog's shoulder blades. The extenders should be touching the neoprene pads on the front harness and not pulling outward.

If the sides tilt up, then loosen the blue strap on the front harness over the dog's back, and tighten up the red bottom strap.



Incorrect

If the extenders tilt down, loosen the front harness red bottom strap 2", and then tighten the blue strap 2" over the dogs back to raise extenders up and parallel to the ground.



Incorrect

The side extenders should be parallel to the ground and in the middle of the dog's body.



Correct

Adjusting the Width

Use the snap buttons on the width connector to adjust the wheelchair to the proper width. There should be at least ½" on each side of the hips. The width adjustment will be determined by the widest part of the dog which is usually the chest. The width connector that is attached to the frame is 9" long and will extend to 14.5". If you need additional width, call us to order the 13" connector.



Frame



Width connector

Attaching the Struts and Wheels

You received your wheelchair with the correct size strut and wheel combination according to your dog's rear leg height measurement. Insert the strut into the wheelchair leg and adjust to the height needed. If you need a different size wheel and strut, contact us.



Adjusting the Height

We offer 4", 6", 9", 12", 15" struts that attach to the wheels for height. The correct height setting is based on both the height and the condition of the dog. If the dog has some use of his/her back legs, then use the snap buttons to adjust the height so the dog's toe pads are on the ground and the dog can participate in the walking motion. If the back legs are very weak or paralyzed, and scraping or knuckling under, put the legs in the stirrups or protect them with Walkin® Pet Boots.

Rear Support Leg Rings

Legs go inside each ring



The Leg Rings support the dog's hindquarters. They will take the weight off the legs while still allowing the dog to use its legs to maintain muscle mass. The Leg Rings should hang no lower than 3" below the frame. This will create a supportive cradle. Here is a link for how to adjust the strapping:

<https://youtu.be/3CoSfPIMWC0>



Legs go inside each ring

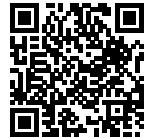


When the dog is in the Leg Rings, the wheelchair knuckle should be at mid-hip level. The Leg Rings should look like two **Cs**, not two **Vs**, with the center connector holding them together.

Clip the Leg Rings to the Wheelchair

Here is the video link of how to adjust the straps:

<https://www.youtube.com/watch?v=3CoSfPIMWC0>



Leg rings should hang about 3 inches below the frame



Shoulder Socket screw

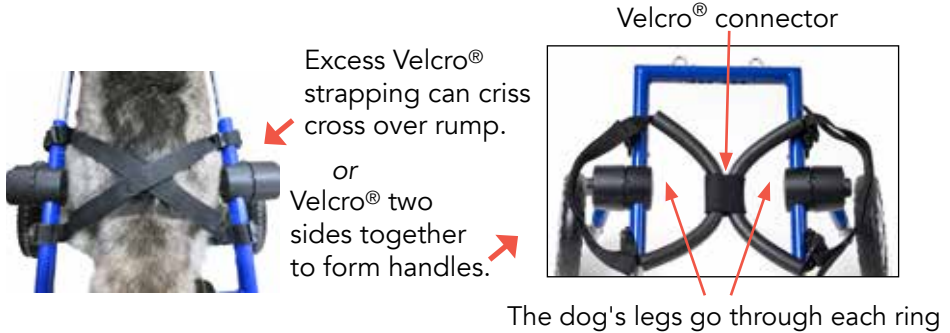


The Leg Ring straps go over the frame, and the black plastic harness clips have a slot that fits over the Shoulder Socket screws. Put your thumb into the round circle and push upward to lock (you will hear it click into place). The round circle will face the ground. The dog's legs go through each ring. To release, put your thumb in the circle and pull downward. Now, you can slowly lower your dog to the ground.

Clip the Leg Rings to the Wheelchair, *Continued*

The excess Velcro® strapping will cross over the dog's back, or Velcro® together to form handles (see photos below).

The Velcro® center connector can be moved forward or backward to avoid putting pressure on the dog's genitals (ideal for intact dogs). In addition, the Velcro® connector can be wrapped loosely so there is space between the rings. The Velcro® center connector **MUST** be used. Adjust for best comfort and fit. See Adjusting Leg Rings Video below: <https://youtu.be/3CoSfPIMWCO>



The rubber tubing can be cut shorter if needed (**do not cut the strapping**). Try cutting about an inch off all four ends of the rubber then adjusting the tri-glides on the straps to tighten them up.



Stirrups

Stirrups are optional when pets have no movement in the rear legs. The stirrups attach to the back of the wheelchair on each silver metal loop (also called "eye pads"). The rubber tubes on the stirrups need to be above the dog's hock. Use the push ball lock to adjust to a snug fit. The dog's leg should be several inches off the ground. You can adjust the length of the cord by re-tying the knot. If you use the stirrups, use both. Using only one stirrup causes the dog to feel unbalanced.

IMPORTANT: When taking the dog out of the wheelchair, make sure to release the stirrups **FIRST**.

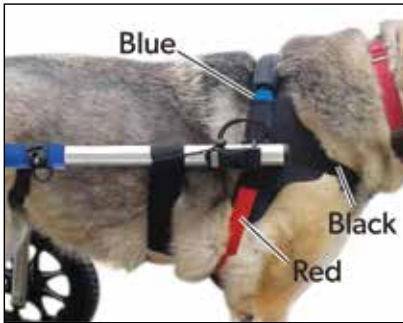


hock

Front Harness Attachment

Adjust the extenders so they reach the harness clips on the front harness. The extender ends will go **through** each D-Ring and then clip into the front harness. The D-Rings should be positioned just behind the shoulder blades. Note: If the D-ring prong breaks, you can call for replacement or order Medium D-Ring online:

www.walkinpets.com/wheelchair-dring-clip/

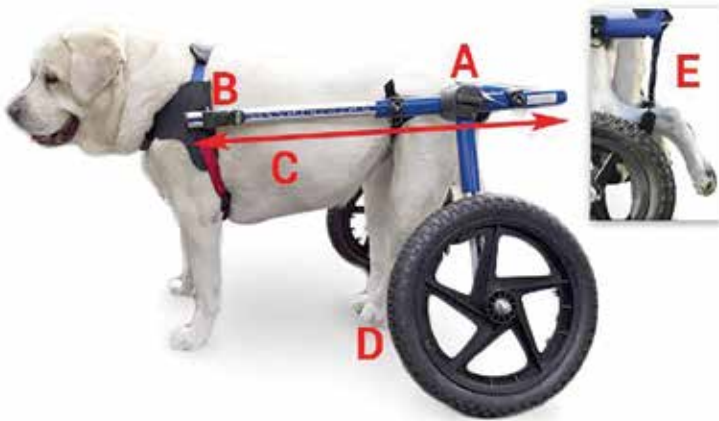


Adjusting the Front Harness:

- Take the 3 black comfort sleeves off the harness so you can make sizing adjustments.
- Dog's head goes between the black strap and the blue strap.
- Blue strap goes over the dog's shoulder.
- Red strap goes behind the front legs and clips into the side of harness.
- Black strap goes under neck across front of chest.
- Side neoprene panels should be positioned over the shoulder blades.
- Male prong points to the back and clips in.
- All three straps should be snug.
- Comfort sleeves can be cut for smaller dogs and excess straps tucked in. This material will not fray.



Is the Wheelchair Adjusted Properly?



Check the items above to make sure the wheelchair is fitted properly. When the wheelchair is adjusted properly, the dog stands in a natural position. Here is what to check:

- A** Knuckle should be in line with hips and leg rings dropped down about 3" from frame.
- B** Front harness D-Ring clips into extenders behind shoulder blade.
- C** Extenders are parallel to the ground and do not extend past the front legs. This side bar will be positioned in the middle of the pet's body from front to rear and back is straight.
- D** Toe pads touching the ground, or
- E** Toe pads put into stirrups above the hock and cinched with the push ball lock to hold in place.

If you are still unsure about the fit, you can send a few pictures of your dog in the wheelchair for fitting evaluation to: HelpMe@WalkinPets.com Make sure you include order # or last name so we know who to contact. We would like to see a Side view, Rear view and Overhead view of your dog in the wheelchair like these samples



Side view



Rear view



Overhead view

Optional Set Screws for Noise Reduction

Using the set screws will tighten up your wheelchair and reduce any rattling noises. The set screws also keep the wheelchair tight after it has been adjusted for your dog. When you tighten up the wheelchair, the side arms, called extenders, will be able to move up and down as your pet turns corners. This is completely normal. The flexibility also allows for ease of movement on uneven terrain. There are six places to put the set screws using the Allen wrench. They are indicated below with red arrows.

Note: Make sure the set screws shown below are loosened or removed before making adjustments.



Belly Belt, if Needed

Some animals will need additional support under their belly. You can determine if the dog needs additional support if their spine bows downward. It is also helpful for overweight dogs or dogs with spinal or disc issues. One end of the belly belt has a tri-glide (rectangular with bar in the middle) attached and the other side has Velcro® strapping. Both sides have a rope with a push button adjuster (instructions on p.17).

Go here to see a video on how to attach the Belly Belt to your Walkin' Wheels: hpets.net/bellybelt



Figure A



Figure B



Figure C

- A.** Take the side with the tri-glide and put the extender through the end of the loop.
- B.** Take the rope and put inside the harness clip on the extender (B). Then, attach the front harness to the harness clip in order to secure the rope. This will keep the belly belt from sliding backwards. Now, adjust the belly belt so it is in the middle of the dog's belly.
- C.** Secure the other side over the extender and Velcro to bottom of belly belt. The purpose of the belly belt is to provide support for your dog's mid-section.

If your dog needs more support, you can purchase the Walkin' Belly Support:

www.WalkinPets.com/walkin-belly-support



Wheel Options

We offer four size wheels: 8", 12", 16"

If you find out your RLH measure wasn't correct, you can purchase different size struts to switch out. www.walkinpets.com/struts

We only provide air pneumatic tires in 12" and 16" if it fits your pet.



Air Filled
versus
Foam Filled

Foam Wheels vs Air Tires Comparison Chart:

Foam Wheels: 12" and 16"	Air Tires: 12" and 16"
<ul style="list-style-type: none"> • Lightweight, high density foam material that offers a smooth ride • Wear extremely well and will never go flat • Made for all terrain • 4" and 8" wheels have ¼" hub, 12" and 16" have ½" hub with bearings • True closed-cell technology no water absorption • Easy to clean 	<ul style="list-style-type: none"> • For active dogs that do off-road hiking • Offer more shock absorbency • Similar to mountain bike tire with deep treads • Will need to replace tubes or wheels if punctured • Require 30 PSI air: use air pump at gas station • 12" and 16" wheels have ½" hub with bearings • Additional cost

If you switch from an 8" wheel to a 12" wheel, you will need to purchase the appropriate struts and hardware. Call us if you have any questions.

Maintenance Required:

Saltwater, mud, and sand can cause rust or erosion to the hardware and bearings. We suggest hosing the wheels down after exposure to prolong the life of your wheelchair and periodically replacing wheels/struts or soft goods that get worn over time.

Here is our Parts Listing: www.walkinpets.com/spare-parts

Fix it yourself: Sometimes things break down accidentally.

You might be able to fix them yourself using these helpful videos

<https://youtu.be/8jafFoGvijk>



Maintenance videos:

<https://youtu.be/nPAFroYlcrE>





This section is for assembling the Fully Supportive (Quad) wheelchair

Walkin' Wheels® Front Wheel Attachment

(additional cost)

The Walkin' Wheels® Front Wheel Attachment gives mobility to dogs with front leg weakness or weakness in all four legs. It is ideal for helping disabled pets get exercise and for rehabilitation while they are healing.



Like the rest of the Walkin' Wheels® products, the Front Wheel Attachment is adjustable so it will fit the Walkin' Wheels® wheelchair for any size dog from 26 to 69 pounds and can be easily removed at any time.

If you already have the rear wheelchair and need more support in the front, here is the instructional video to watch:

[www.walkinpets.com/
instructional-videos-medium-fully-supportedog-wheelchair](http://www.walkinpets.com/instructional-videos-medium-fully-supportedog-wheelchair)

In the Package

The Front Wheel Attachment is easy to assemble and snap into the wheelchair. You will need a Phillips head screwdriver.

The package contains:



THE PACKAGE CONTAINS:

- A** - Left and Right side Extenders (2)
- B** - Struts and Casters (2)
- C** - Legs (2)
- D** - Chin Bar & Extension pieces (3)
- E** - Allen Key/Wrench (2)
- F** - Front Bar Screws (2)
- G** - Chin Bar Comfort Cover (1)
- H** - Front Leg Rings (1 Pair)

IMPORTANT: The LEFT and RIGHT Struts and Casters (**B**) must match the LEFT and RIGHT Legs (**C**). If they are not installed correctly the wheelchair will be extremely wobbly. We refer to L and R as if you are in the wheelchair.

Assembling Fully Supportive Wheelchair

Here is the video if you have purchased the quad wheelchair:

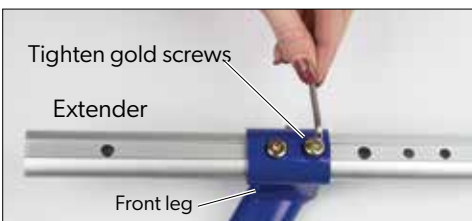
<https://www.handicappedpets.com/instructional-videos-medium-fully-supportive-dog-wheelchair/>



Step 1:

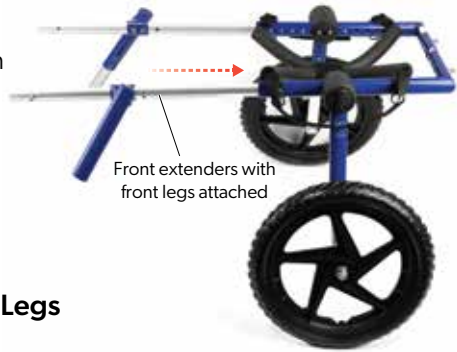
Positioning the Front Leg on the Front Extender

The front leg will arrive already installed on the front extender but will be loose. Using the Gold Screws, position the front leg on the Front Extender. Do this by lining up the holes on the inside of the front leg and the holes on the inside of the Front Extender



Step 2: Removing the Side Extenders

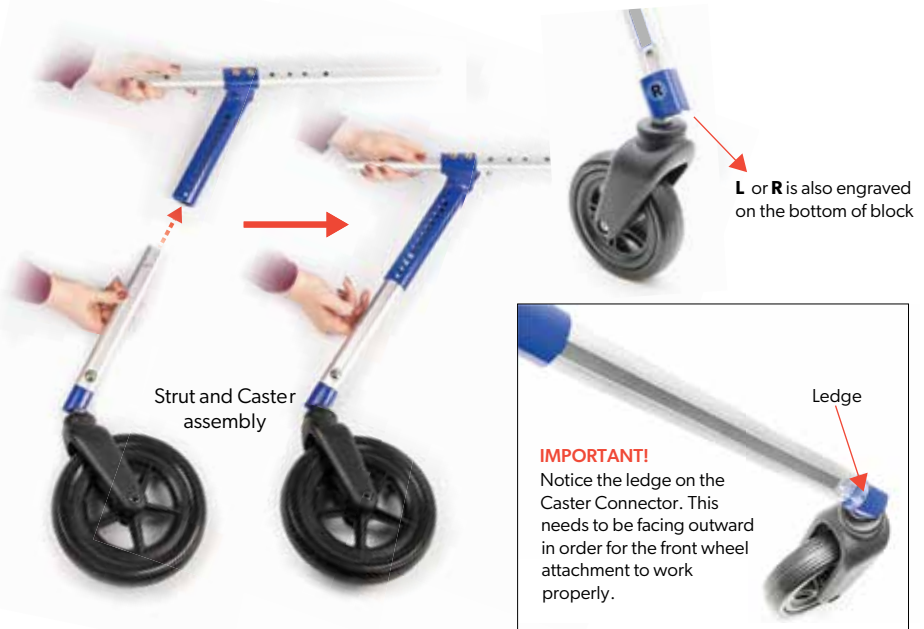
Remove the existing side extenders from your Walkin' Wheels Rear Wheelchair and insert the Front Extenders with front legs attached. Be sure the extenders are attached so the legs are on the outside, angling forward.



Step 3: Insert Strut and Caster assembly into Legs

Insert Strut and Caster assembly into the Leg.

These are marked with "L" and "R". It is very important that they are installed on the correct sides.



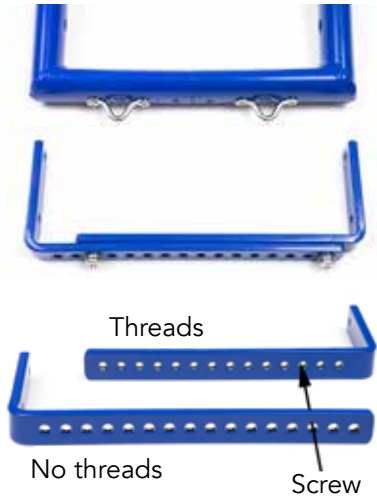
Step 4: Adjust the Chin Bar (D)

Note: Use of the Chin Bar is optional.

The Chin Bar adds stability and rigidity to the front wheel attachment. It needs to approximately match the width of the back of the Walkin' Wheels. Use a Phillips head screwdriver to remove the two screws on the Chin Bar and adjust it so that the width of the Chin Bar is approximately the same as the width of the back of the wheelchair. Insert screws to secure in place.

The Chin Bar attachment only has threads on one side of the bar. You will notice that the bar with the large holes has no thread. That is the side the screw needs to feed through.

The front chin bar attachment only has threads on one of the bars. You will notice that the other bar has large holes with no threading on the inside. The bar with no threading is the bar the screw needs to feed through first.



Attach the extension piece (D) to the outside of the chin bar using the included screws and washers. Insert the Chin Bar into the openings at the front of the Left and Right Extenders using the thumbscrews. The Chin Bar is held on by the two Chin Bar Screws (F). Put the Chin Bar Comfort Cover (G) on the Chin Bar. The Chin Bar is attached after your pet is in the wheelchair. Note: The chin bar is optional

Note:



Putting Your Dog into the Fully Supportive (Quad) Wheelchair

There are many ways to get your dog into the Fully Supportive wheelchair. We suggest that you view the video on our website for some ideas, found at this link:

www.WalkinPets.com/instructional-videos-large-fully-supportive-dog-wheelchair

Height – Set the height so that the dog's toe pads are touching the ground. Extenders need to be parallel to the ground.

Length – Dog's front legs should be centered between the two shoulder socket screws or plastic round black clips.

Width – Width is determined by the widest part of the dog (generally the dog's chest).

Allow at least an inch of space on both sides.

Leg Rings – The leg rings in the front generally need to be a bit lower than in the rear to accommodate the dog's deeper chest.

Adjust the leg rings accordingly.



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Optional Items and Accessories

Walkin'® Lift Rear Harness

www.WalkinPets.com/walkin-lift-rear-harness



The Walkin'® Lift Harness is used to support your pet's hind quarters. This harness is compatible with the Walkin' Wheels® wheelchair, and can be used instead of the Leg Rings. This harness comes with clip-in handles for easy lifting and walking assistance.



Walkin' Warrior Front Harness

www.handicappedpets.com/walkin-warrior-front-harness



The Walkin' Warrior Harness is designed for maximum comfort, safety, and adjustability. The Warrior Harness can be used as a comfortable walking harness or as an upgrade to your dog's standard wheelchair harness. The Warrior harness is a heavy-duty front harness fully compatible with the Walkin' Wheels®.



Walkin' Warrior Rear Harness

www.handicappedpets.com/walkin-warrior-rear-harness



The Walkin' Warrior Rear Harness provides the rear leg support your dog needs to get them back on their feet. Safely support your dog's back legs and gently lift their hind end, so you can both enjoy your daily walk. This heavy-duty lifting harness is fully compatible with the Walkin' Wheels dog wheelchair.

For the Front, Rear or Both Warrior Harnesses, simply unclip the adjustable harness handles, and replace the existing rear leg rings with the warrior rear harness for comfortable hind end support.

The harness allows you to support and stabilize your dog as you lift them into their wheelchair, so getting in and out of the wheelchair is a breeze.



Optional Items and Accessories *(continued)*

The Buddy Up™ Harness

www.WalkinPets.com/buddy-up-harness/



The Buddy Up™ Harness gives your pet the full body support they need to stay active. Safely lift and support your pet into the car, up the stairs, or to go outside. The Buddy Up™ is Walkin' Wheels rear wheelchair compatible.



Neoprene Front Harness for Quad

www.WalkinPets.com/walkin-wheels-front-neoprene-harness



The new Front Neoprene Harness is used to support the front legs of your Pet. This harness is compatible with the Quad Walkin' Wheels® wheelchair and can be used instead of the leg rings for extra support and comfort.



Amputee Cover

www.WalkinPets.com/amputee-leg-ring-cover



The amputee cover is for pets with a smooth amputation and works with the leg rings. The cover slips over the leg ring to close off one side for comfort.



Walkin'® Belly Support

www.WalkinPets.com/walkin-belly-support



The Walkin'® Belly Support helps provide additional support for your pet's back while in the Walkin' Wheels® wheelchair. Made of lightweight but strong neoprene fabric, the Belly Support helps raise the middle of your pet's body to relieve undue stress on their back. This is especially helpful for those pets with longer bodies or those with any type of spinal or back injury.



Walkin'® Drag Bag

www.WalkinPets.com/walkin-drag-bag



The Walkin' Wheels® Drag Bag is designed for pets to use in the home when they are not in their chair. Great for protecting the chest and limbs. Prevents abrasions and sores that can be caused by scraping against carpets, floors, and rough surfaces.



Walkin' Scooter

www.WalkinPets.com/walkin-small-front-vest



The Walkin' Scooter for pets is designed to keep your pet comfortable and always on the go! The Walkin' Scooter allows pets to be able to move freely around the house while easily maneuvering around indoor obstacles. The Walkin' Scooter is perfect for when your pet is not using their Walkin' Wheels wheelchair.



Walkin'® Pet Boots

www.WalkinPets.com/walkin-boots



High quality, stay-on boots keep your pet from tracking dirt, mud, or snow into the house. Helps pets that drag their paws and provides confidence on slippery surfaces like hardwood floors. Ideal for pets with cuts, bruises, or sensitive paws.



No-Knuckling Training Sock

www.WalkinPets.com/no-knuckling-training-sock



The No-Knuckling Training Sock should be used as a temporary training tool. It is intended for short-term, multiple use to help correct gait and improve hind paw placement. Should not be worn for more than 2-5 minutes at a time.





Handicapped Pets Foundation www.hpets.org

The Handicapped Pets Foundation is a 501(c)3 nonprofit corporation dedicated to the health and well-being of aging, disabled, and injured pets. It's mission is to extend the life of pets by helping them move so that they can get the exercise they need to live long, happy, healthy lives; the Foundation donates wheelchairs to pets in need for this purpose. You can help! Donations are gratefully accepted

(checks payable to Handicapped Pets Foundation) and can be sent to:
Handicapped Pets Foundation
14 Veterans Road, #22, Amherst, NH 03031

AARF All-Inclusive Walkin' Wheels Membership Program

<https://www.handicappedpets.com/aarf-membership-program/>



The AARF Membership 1-Year All-Inclusive Walkin' Wheels Membership Program provides 50% OFF discounts on wheelchair replacement parts and 50% OFF discounts on wheelchair accessories. Replacement part discounts may be used up to two times per replacement part per year. Wheelchair Accessory discounts may be used an unlimited number of times.

Wear, Maintenance, Liability & Guarantee

With proper use and maintenance, the wheelchair is designed to last a lifetime. When you need replacement parts for the wheels, harnesses, and other wear-and-tear items, they may be purchased at www.WalkinPets.com/spare-parts.

The wheelchair frame will not rust. If dirt or sand gets inside the wheelchair, you can hose it off. All components can be removed and cleaned. Oiling is not necessary.

Limited Liability

Walkin' Wheels® is provided as a walking aid for animals that are under the care of a veterinarian and for which a wheelchair has been recommended. Wheels for Pets, LLC, and its affiliates, agents, and distributors make no representation to the effectiveness or appropriateness of this product.

Guarantee

The Walkin' Wheels® wheelchair frame is guaranteed by the manufacturer, Wheels for Pets, LLC, for five years from the date of purchase against defects in material or workmanship.

If the frame breaks under normal usage, please let us know, and we will repair or replace the wheelchair at our option. You are responsible for all shipping charges. The Warranty is for the original owner and is non-transferable.

Return Policy

We are here to help your pet get the best fit possible. If there is a problem we cannot correct with fitting assistance, contact us within 30 days from the day the wheelchair arrived, and we will issue a return authorization number (RA). If refurbishing is needed due to scratches or wear, this will reduce your refund. The RA# must be written on the outside of the shipping box, and a Return Form must be filled out in order for a refund to be considered.

www.WalkinPets.com/return-policy-walkin-wheels





Miracles In Motion



 **WALKIN' PETS**
We move pets

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Patents: US 7549398 • Japan 5385584 • Canada 2641092 • EPO 2 050 418
Trademarks: Walkin' Wheels® 4,765,026 • 4,882,354 • 3,725,405 • 4,765,026
Other patents pending and trademarks pending.

Walkin' Wheels® is a registered trademark of Wheels for Pets, LLC